





Centers for Working Families Helping Neighbors Get Ahead

One in four families in Indianapolis is working but still struggles to meet basic needs. Family members may have more than one job, but because they earn such low wages they still have trouble paying rent. Many of these households earn an average of \$10 an hour, yet a single mother with one child needs at least \$17 an hour to meet basic expenses. They strive toward a better future, but remain stuck in a cycle of low-wage jobs.

That's why Local Initiatives Support Corporation (LISC) Indianapolis introduced the Centers for Working Families (CWF): neighborhood centers where hard-working, low-income families can access a full range of services to help them achieve financial stability.

In one convenient location, families can access the tools they need to increase their income, reduce expenses, and build wealth. These services transition families living paycheck to paycheck to investing in their future.

Each site offers connections to opportunities:

- Employment coaching job placement, career advancement
- Education and training programs
- Financial coaching reduce debt, increase savings, build credit
- Safe and affordable financial products
- Public benefits access
- Tax preparation services

These services are integrated. While residents work on employment goals, they learn to reduce debt and save at the same time. Best of all, these centers focus on establishing long-term relationships through personalized coaching, helping residents to sustain their efforts to achieve economic advancement and independence.

Outcomes (since 2011)

The CWF model of integrating services works.

 Families who "bundle" multiple services are three to four times more likely to achieve a major economic goal.

Families participate in advancement opportunities.

- 3,120 enrolled in CWF services
- 2,366 participated in financial education services
- 779 enrolled in education and training services

Families achieve major economic milestones.

- 852 secured employment
- 539 increased net income through earnings or developing savings
- 302 increased net worth by reducing debt or gaining assets

LISC is dedicated to helping nonprofit community development organizations transform distressed neighborhoods into healthy and sustainable communities – good places to live, work, do business, and raise children.





Locations

CWF sites are operated by organizations with deep neighborhood roots. In partnership with the Indianapolis Foundation, an affiliate of the Central Indiana Community Foundation, LISC helps strengthen the CWF network through joint funding, staff development, and technical assistance.

Southeast Community Services

901 Shelby Street Indianapolis, 46203 317.236-7400

John H. Boner Community Center

2236 East 10th Street Indianapolis, 46201 317.633.8210

Hawthorne Community Center

70 N. Mount Street, Indianapolis, 46222 317.637.4312

Flanner House of Indianapolis

2424 Dr. Martin Luther King Jr. Street, Indianapolis, 46208 317.925.4231

Mary Rigg Neighborhood Center

1920 W. Morris Street Indianapolis, 46221 317.639.6106

Martindale-Brightwood Center for Working Families

2605 East 25th Street Indianapolis, 46218 317.637.3776

Ivy Tech Community College Center for Working Families

50 West Fall Creek Parkway North Drive Indianapolis, 46208 317.916.7968



Find out more by visiting the Centers For Working Families website at cwfindy.org or contact Tom Orr, Senior Program Officer, at torr@lisc.org, 317.454.8491.

The Platform 202 E. Market Street, Indianapolis, 46204 317.454.8486 **liscindianapolis.org**

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